PSCTODAY

ROUNDTABLE ON GOVERNMENT SUPPORT FOCUSING ON INFORMATION AND COMMUNICATION TECHNOLOGY FOR SERVICE DELIVERY



he PSC hosted a Roundtable on Wednesday, 30 November 2022 on Government Support with a particular focus on Information and Communication Technology (ICT) for Service Delivery. The Roundtable focused on understanding the nature and extent of the challenges experienced with ICT by the different stakeholders, the impact of these challenges on service delivery and areas where interventions (solutions) have been implemented to address these challenges. The Chairperson of the Portfolio Committee on Communications and Digital Technology, Mr B Maneli delivered an address virtually to set the scene and shared his message of support and commitment. The Acting Minister of Public Service and Administration, Mr Thulas Nxesi's address focused on the role of ICT in Public Service Delivery and enhancing the Citizen Experience. The key role players in the delivery of ICT in the Public Service were part of the engagement.

The Chairperson of the PSC, Professor Somadoda Fikeni, Deputy Chairperson, Ms Zukiswa Mqolomba, Commissioners Makhanya, Bacus, Ngwenya, Leballo and Director-General Dube were in attendance.















